



live later life well

**Hartcliffe
Bristol**

Nursing care





A warm welcome to Hartcliffe

At Hartcliffe, we provide nursing care for 65 residents in purpose-built, en suite accommodation. All our bedrooms have an en suite toilet and sink and some bedrooms enjoy lovely garden views. We can provide a TV in our rooms on request and there is Wi-Fi throughout the home.

It is a wonderfully calm and welcoming home, designed to help us provide personalised care in a warm, supportive and safe environment.

Our beautifully landscaped gardens and patios are lovely areas to relax and enjoy the sunshine. Or there's our hair salon for a spot of pampering and our reminiscence room is a lovely place to relax.


We have a schedule of events and optional activities, helping residents to explore their interests and discover new ones. There's always something to get involved in, from gardening, baking, flower arranging and arts and crafts. Our regular fish and chips delivery are always a hit. We have regular trips out to Chew Valley Lakes, Portishead and Clevedon. Hartcliffe also has a dedicated chaplain for all pastoral and religious care needs.



Respite care available



Virtual tour on request



Find us on Facebook



24 hour care



Activities schedule



Bird pets allowed



Chaplain



Dietary & religious needs catered for



En suite bedrooms



Hair salon



Home cooked meals



Landscaped, secure gardens



Nurse call system



Snacks & drinks



WiFi

Visit our website for further details and our key information document



To take a closer look into life at our care homes, find us on Facebook

Care, above and beyond

At Hartcliffe we develop a personalised care plan shaped around interests, needs and choices.

Round-the-clock care is provided by a team of highly trained carers, who are incredibly passionate about what they do. Life here is easy and enjoyable and we take the time to really get to know our residents to ensure we offer just the right balance of company and privacy for all.



Nursing care

Our 24-hour nursing care is tailored for individual needs. Providing specialist nursing care for those with medical needs, whether that's a long-term illness or disability. Delivered with friendly expertise by our highly skilled team of nursing professionals, our nursing care is wholly person-centred to meet the requirements of each individual with respect and dignity at all times.

We encourage residents to furnish their own rooms as they wish. This could be as simple as hanging a couple of their favourite pictures on the wall, to bringing a comfy chair that makes them feel more at home.



Creating a richer and more fulfilled later life

Our approach to care is a truly holistic one, always with the aim of nurturing mind, body and spirit.

This comes as part of our promise to you and our residents, to help them genuinely live a better, more fulfilled life by respecting their individual needs and presenting them with opportunities to keep their minds and bodies active.

Whether they flourish in a lively group activity or prefer to re-charge in the peaceful surroundings of a quiet space, our home is brimming with inspiration and potential.

Enjoying every day

Activity Coordinators are integral to our homes, ensuring there is a varied weekly activities calendar, tailored to meet the individual interests and preferences of each resident.

Recognising the spiritual needs of our residents

All MHA care homes provide residents with pastoral care through our dedicated chaplaincy service. Our chaplains provide one-to-one support, a sense of comfort and a listening ear to everyone who needs it. We know that spirituality is important to many of our residents which is why we treat every person as an individual and encourage links with local faith communities where appropriate.



Keeping in touch with each other

There are a number of ways to keep in touch with family and friends in addition to visiting the home. Using technology you can catch up over Zoom, through our Facebook page, or Famileo, an individual, personalised digital/printable family newsletter.

Creating a safe environment

We have a call system which can be operated by a hand control or pendant, depending on personal preference. All floors are secured by keypad coding to ensure that residents are safe and secure at all times.

Freshly prepared, nutritious meals

Mealtimes are an important part of the day here, giving residents the opportunity to get together and enjoy home cooked food in a relaxed restaurant-style environment.

We always offer two meal options and all specialist diets are catered for. Our chef will happily prepare an alternative dish if nothing on the main menu appeals.



Freshly prepared meals, cooked by our in-house chef



Locally sourced meats, fruit and vegetables where possible



Seasonal ingredients – menus change three times a year with input from residents



Specialist equipment and assistance as needed



Snacks and drinks available 24 hours a day



Home baking every day



Relatives welcome to join residents for meals

Personalised Nursing Care

MHA nursing homes provide care for those with long-term illness or disability where more complex medical support is required.

We are dedicated to meeting the changing physical and mental health needs of each resident with ongoing nursing care. We ensure that each resident is treated with the dignity and respect that we all deserve to enable them to live later life well.

Full time care

We can offer you reassurance and peace of mind with 24 hour care, 7 days a week, from a team of highly trained carers. We will take care of the daily management and administration of medication, provide nutritious meals where changing dietary needs are catered for while ensuring the home remains clean and safe. We also encourage residents to socialise and interact with others, reminiscing and sharing stories with like-minded people where possible.



Respect and dignity at all times



Activities tailored to meet individual needs and preferences



Famileo personalised family newsletter

Seize the day!

We encourage residents and their relatives to share their 'seize the day' dreams with care staff who will endeavour to turn the wish into reality. This could include visiting a location that holds special memories, enjoying a former pastime or trying something for the first time.

End of life care

When residents need specialist end of life care, our staff team will work closely with healthcare colleagues from outside of the home to ensure comfort, dignity, emotional and spiritual support. In preparation for this, they will seek to understand a resident's preferences and wishes for end of life care and support. Our Chaplains work closely with the whole staff team at this time and are available to support family and friends as required.

“The care and consideration given by the staff to residents and visitors is as though you are their own family. They are always welcoming and friendly and so gentle with our precious loved ones.”

Sandra, posted on [carehome.co.uk](https://www.carehome.co.uk)





MHA in your community

We're proud to be the UK's largest charity care provider and are dedicated to enabling older people to live later life well.

MHA will be 80 years old in 2023, that's 80 years' experience of putting people at the heart of everything we do in all our homes, schemes and community services across England, Scotland and Wales.



Retirement Living

Embrace the benefits of independent living in a community of like minded individuals. Our retirement housing is designed to meet the needs of older people. Find out more www.mha.org.uk/retirement-living



Communities

MHA Communities, offer a variety of exciting and fulfilling social activities and services for people aged 55 and over. Find a scheme near you www.mha.org.uk/communities



Volunteering

Are you interested in volunteering for MHA? We can work together to find something both suitable and flexible for you and the needs of your local community. Volunteer now www.mha.org.uk/volunteering



Befriending

Befriending is one of the most popular services within our MHA Communities and gets people together to make friends either face to face or via the telephone. Find a friend near you www.mha.org.uk/befriending



MHA Active

MHA Active has been created for older people to enjoy a range of live and on demand video based activities from the comfort of their own home. This includes baking, exercise, crafts, quizzes and religious services. Find out more www.mha.org.uk/dc



Contact us

For more information or to book a tour of the home.

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 MHA Hartcliffe



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Proud to be part of the
National Care Forum