



Queens Court care home

A photograph of an elderly Black man with a grey beard and glasses, wearing a light purple button-down shirt. He is sitting in a brown armchair and smiling warmly. A woman's hand with a ring is resting on his arm. The background shows a window with greenery outside and a potted plant to the left.

*Live later
life well*

Residential, residential dementia and short-stay care in Bottisham

They can keep *their chandeliers*

It would be wonderful if we could capture and bottle the feeling of walking into MHA's Queens Court care home, not least because it would make this brochure so much easier to write.

You won't be greeted by drooping crystal chandeliers, or opulent interior design. Our architecture won't win any awards either. But instead you'll be greeted by something much more valuable and meaningful: genuine warmth, genuine care, genuine people, and a genuine home.

Perhaps it's this atmosphere that means so many of our team have devoted decades of their career to care for the people of Queens Court. Maybe it's why so many of them refuse to retire. It's certainly the reason such a strongly bonded community of family, friends and volunteers have stayed together to enrich daily life for our residents and our team. So they can keep their chandeliers – we prefer our home just how it is.



Queens Court care home is proud to be rated **Outstanding** by the CQC.



People often ask me what it is that keeps people at Queens Court for quite so long. It's because this home is their family. It's a place filled with closeness and support, for our residents, their families, and our teams too. I'm very proud to be part of it.

Yvonne Dawson, Home Manager



Delights on *your doorstep*

Occupying a quiet village location six miles from Cambridge and six miles from Newmarket, Queens Court has proudly found itself as a focal point of the local community in Bottisham.

Local amenities certainly aren't an issue. There are a choice of shops within a short walk, a wonderful takeaway and much admired fish and chip shop. The local doctor's surgery is just a few hundred yards from the home, and if you're looking for a great local pub, you should look no further than The Bell.

We enjoy close connections to the Bottisham Social Club too. They're great supporters of our home, and our residents offer their own support in return – usually in the form of a regular shandy and weekly game of crib.

Each morning and afternoon, we're able to enjoy the sights and sounds of young children running to and from the neighbouring school. Many of whom join us for carolling at Christmas, harvest festivals in autumn, and all manner of other events and activities.

Our gardens are safe and secure, comprising four separate courtyards, filled with planters and beds for our own 'Pot Gang Group' of residents, and shaded by mature walnut and apple trees with their vivid blossoms in spring and delicious fruits in summer.

Just wait for the *walnuts*

‘Wet walnuts’ are a particular favourite for the residents of MHA’s Queens Court care home.

Picked young from the tree and dipped in salt, this much-loved treat has become a yearly tradition as our trees turn to red and bronze ahead of the autumn months.

It’s perhaps no surprise that coffee and walnut cake is the home’s signature dish either. But it’s not all about snacks and bakes when it comes to the kitchens of Queens Court.

Our menus are designed to blend the very best of taste and nutrition, evolving each quarter and always informed by the ideas and input of our residents and their families. Arnold’s greengrocer deserves its own mention... a stalwart of Bottisham’s local high street, they’ve been filling our fridges and tables with the finest locally grown produce for as long as we can remember.

The hospitality at Queens Court is well-known amongst our local community too. Warm bacon and sausage butties await visiting groups and societies, with bottomless coffee always available and an open invitation to the people from our local health and emergency services.



What you can expect at Queens Court:

- Meals are freshly prepared by our in-house chef.
- Menus are designed around seasonal produce.
- Ingredients are sourced locally wherever possible.
- Drinks and snacks are on-hand 24 hours a day.

Take a look at our sample menu:

Lunch

Traditional roast pork
with apple sauce.

or

Goats' cheese, spinach
and tomato quiche.

*All served with seasonal potatoes
and roasted root vegetables.*

Watermelon sorbet.

Evening meal

Soup of the day, with a
selection of sandwiches.

or

Cheese and potato pie.

Lemon drizzle cake.







When caring *feels like family*

Located in a quiet cul-de-sac and surrounded by bungalows, our recently refurbished 55-bed care home has stood at the heart of its community for fifty years. Designed around smaller 'flatlets' of either eight or sixteen people, each separate unit feels like a family, with its own character, routines and sense of community.

Each space enjoys its own kitchen, lounge and diner, with a mixture of en-suite bedrooms and some with separate bathrooms.

Whether joining for residential, dementia or short-stay care, each individual is celebrated and respected, with support that's tailored to help them live later life well.

The Care Quality Commission (CQC) considers our care to be 'Outstanding'. Ask our long-standing team, and they'll tell you it's simply what comes naturally. Perhaps that helps to explain why so many feel like this home is a family, first and foremost.



We can't fault Queens Court. The team is consistent and long-term, which to us was a very good sign. They constantly go above and beyond to support our family and Dad, helping us mark special family events. We are comforted that Dad is in excellent hands.

Family testimonial from carehome.co.uk

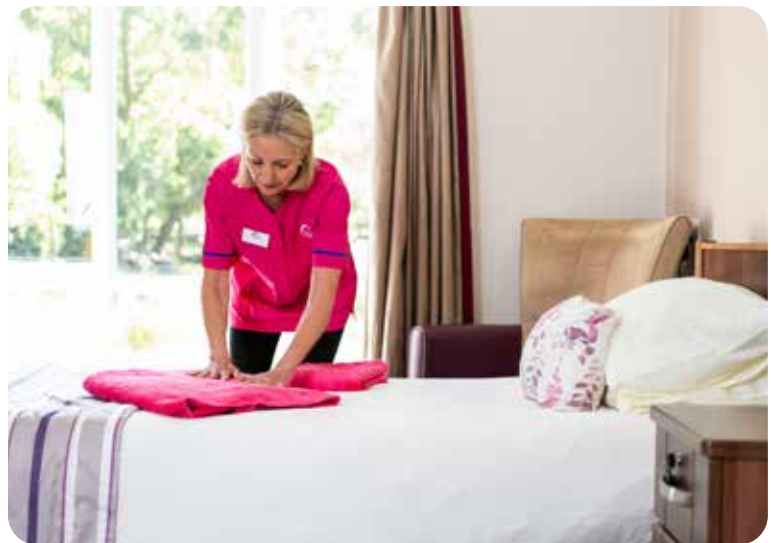


Our commitments to you:

- You'll remain in control of your care and support. Always.
- You'll be supported by a caring, compassionate team.
- You'll benefit from proven and pioneering therapies.
- You'll be valued and respected in a like-minded community.
- You'll be free to make this home your own – inside and out.

Facilities

- Spacious en-suite bedrooms with call system.
- Dedicated chaplain for spiritual support or private reflections.
- Hairdressing salon for care and pampering.
- Comfortable lounges and communal areas.
- Landscaped gardens with patio areas.
- Wheelchair accessible with lifts to upper floors.



Someone

get the guitar

**Ask any of our Bottisham neighbours
for their impressions of Queens Court,
and they'll usually say a similar thing.**

That we're at the heart of the community. That we're always on-hand to help. And that our residents are a valued and vibrant part of what makes this tight-knit village such a special place to live.

The day centre for MHA Communities at the front of Queens Court is perhaps one of the reasons that daily life is so rich and varied. Over the years it has become home to the local WI, the charities committee, and all manner of different groups and classes, for people of any age.

We must mention our volunteers and activities co-ordinators too. They're often the people behind the bustling variety of events and activities held at Queens Court. Music holds a special place in the home, whether it's musical therapies, singing classes, choir rehearsals or the hums, strums, tinkles and clangs of our organ, piano, guitar, sounding bowls or percussion instruments.

And life at Queens Court simply wouldn't feel complete without Rachel's warming and reassuring presence. Our resident chaplain has been with the home for over ten years, offering immeasurable support to residents, their families and our teams.





Here *For you...*

Whether you're searching for yourself or a loved one, for short stays, residential or residential dementia care, our team at MHA's Queens Court care home will be here to help.

We understand that searching for a care home can be a confusing time for any family. So we hope it's reassuring to know that our doors are always open. Our advice is always generous. Our residents are always eager to welcome a new character into the fold. And our charitable ethos will always guide everything we do.

We'll be ready to support whenever you need us:



01223 811905



queenscourt@mha.org.uk

Proud to be part of MHA

For more than 80 years, families have been choosing MHA to support the needs and aspirations of their loved ones in later life.

People have been forging friendships through our community programmes. Fundraising to drive our charitable goals. And spreading the warmth, comfort and spirituality that you'll find across every MHA care home, community and development.

It's always for one reason, which will *a/ways* stay the same: helping older people to live later life well.



mha.org.uk/queenscourt



Get in touch

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