



Queensway House care home

*Live later
life well*

**Nursing mental health care
and short-stay care in Stafford**

A place to call home

This isn't a place where people are looked after. It's a place where people live, with the right support to help them live well.

Here at MHA Queensway, you'll find a home for adults living with a range of mental health conditions like schizophrenia, bipolar disorder, and the long-term effects of substance misuse. Our team have been by residents' sides for years, some for decades. That kind of longevity means something. It means they know you. Not just your diagnosis, but your story, your goals, and the small things that make your day better.

Queensway shares its site with MHA Weston House care home, and that closeness gives us something special: a genuine sense of community. Each home keeps its own identity, but the shared spaces and facilities mean more faces to know, more activities to join, and more chances to feel part of something bigger.

We're on the outskirts of Stafford, close to the county hospital, with the quiet of a friendly community and the convenience of shops, cafés, green spaces and transport links all just a short trip away.



Every day, I feel privileged to support our residents and ensure they feel safe, valued, and truly at home. It means so much to me to create an environment where they're not just cared for, but genuinely happy and able to enjoy life on their own terms.

Ruth Hazeldine, Home Manager



Your *space*, *your* pace

For many of the people who choose Queensway, life here is about steady, ongoing support – for wellbeing, for confidence, and for independence.

We focus on the everyday. Building routines. Learning skills. Living a life that feels fulfilling, in a place that feels safe.

For some, Queensway becomes home for good – somewhere to settle, to be valued, and to be supported for years to come. And residents stay in the driving seat. Decisions about support, routines and activities are made with them, not for them, so choice and independence stay firmly in their hands.

Home here means having your own space, with all the comfort of a welcoming community around it. We have room for up to 17 residents, each with a self-contained flatlet complete with kitchenette and private lounge – enough independence to live life your way, with people close by when you need them. And with activities running across both Queensway and neighbouring Weston House, there's always a new face to meet or a friendship to build.



Always something to *look forward to*

Our experienced kitchen team knows what makes a great meal. From hearty Sunday roasts one week to fragrant Moroccan tagines the next, whatever's on the menu is freshly prepared every single day.

Fancy a change of scenery? Residents at Queensway are always welcome in the Weston House restaurant. Prefer to do your own thing? Many residents enjoy cooking in their own kitchenette, with our team on hand to help whenever it's wanted.

Throughout the year, Queensway and Weston come alive with themed celebrations – Burns Night, Chinese New Year, and more – each one bringing its own decorations, music and food to the table.

And with gardens as colourful and generous as ours, the party often spills outside. Think seasonal garden parties. Barbecues in the sun. And tucked among it all, cosy cabins where residents and family can while away an afternoon together. One is Moroccan-themed, complete with rocking chair, log burner and soft furnishings – the perfect spot to sit back and watch the local robin and squirrels go about their business.



What you can expect at Queensway House:

- Meals are freshly prepared.
- Menus are designed around seasonal produce.
- Ingredients are sourced locally wherever possible.
- Drinks and snacks are on-hand 24 hours a day.

Take a look at our sample menu:

Lunch

Traditional roast pork
with apple sauce.

or

Goats' cheese, spinach
and tomato quiche.

*All served with seasonal potatoes
and roasted root vegetables.*

Watermelon sorbet.

Evening meal

Soup of the day, with a
selection of sandwiches.

or

Cheese and potato pie.

Lemon drizzle cake.





Your journey, *your support*

At Queensway, we support adults living with complex and enduring mental health conditions – schizophrenia spectrum disorders, bipolar disorder, complex personality disorders, severe depression, OCD, dual diagnosis, and cognitive impairments among them. But a diagnosis is only ever part of the picture. We take the time to learn the rest.

Before anyone moves in, they'll go through a full assessment with us – not a tick-box exercise, but a real conversation about strengths, interests, routines and hopes for the future. From there, we build a support plan around them, one that champions independence, confidence and wellbeing in equal measure. Whatever the goal – longer-term support, or a step towards more independence – our team walks alongside every part of that journey.



Kind, considerate, respectful and supportive. My daughter had the best of care, always fresh, and nicely dressed. Her rooms and bathroom were always immaculate.

Family testimonial from carehome.co.uk

Our commitments to you:

- You'll remain in control of your care and support. Always.
- You'll be supported by a caring, compassionate team.
- You'll benefit from proven and pioneering therapies.
- You'll be valued and respected in a like-minded community.
- You'll be free to make this home your own – inside and out.

Facilities

- 17 self-contained flats.
- Wheelchair accessible with lifts to upper floors.
- Comfortable lounges and communal areas including a beautiful mezzanine.
- Hairdressing salon available at Weston House for care and pampering.
- 24/7 nurse call system in every room.
- Landscaped gardens with patio areas.
- Dedicated chaplain for spiritual support or private reflections.





What will you *do today?*

When you think of supported living, what springs to mind?

At Queensway, the days are full of small, meaningful moments – the kind that spark joy, connection and a bit of purpose. Activities are shaped around the person, not a schedule, so residents stay engaged in ways that feel natural to them. Some days it's crafting festive decorations or planting spring bulbs. Others, it's gathering together to mark moments like Armistice Day.

Music finds its way into most days, one way or another. Weekly sessions with our music therapists. Impromptu singalongs. Even the odd Alexa jukebox request that turns the lounge into a dance floor for ten minutes.

Then there are the seasonal events – garden parties in the sun, beach days complete with deckchairs and mocktails (parasols optional, good spirits mandatory). They're not just nice afternoons. They're the moments where residents, staff and families come together and simply enjoy each other's company.

And beyond our doors, there's a whole town to explore – the Morris Man pub, the dementia café, St John's Church. Wherever the outing leads, there's always something to look forward to.



Here for you...

Whether you're searching for yourself or a loved one, for nursing mental health care or short-stay care, our team at Queensway House will be here to help.

We understand that searching for a care home can be a confusing time for any family. So we hope it's reassuring to know that our doors are always open. Our advice is always generous. Our residents are always eager to welcome a new character into the fold. And our charitable ethos will always guide everything we do.

We'll be ready to support. Whenever you need us:



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westonqueensway@mha.org.uk

Proud to be part of MHA

For more than 80 years, families have been choosing MHA to support the needs and aspirations of their loved ones in later life.

People have been forging friendships through our community programmes. Fundraising to drive our charitable goals. And spreading the warmth, comfort and spirituality that you'll find across every MHA care home, community and development.

It's always for one reason, which will *always* stay the same: helping older people to live later life well.



mha.org.uk/queensway-house



Get in touch

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